

HASTINGS

UTILITIES CONTRACTING LTD.

QUALITY POLICY

HASTINGS UTILITIES CONTRACTING LTD, is committed to establishing itself as a quality utility, construction services provider. We will accomplish this by delivering on our values of quality, safety, and service.

HASTINGS UTILITIES CONTRACTING LTD. satisfies its customers by bringing skilled and trained resources, assisting in managing risk, and providing expertise in our areas of specialization.

HASTINGS UTILITIES CONTRACTING LTD. has developed and will maintaining an effective Quality Management System, suitable to our organization, that continually improves.

HASTINGS UTILITIES CONTRACTING LTD. monitors and controls very closely its systems, identifies non-conformances, initiates corrective actions, and strives to improve through our lessons learned, management experience and employee perspectives.

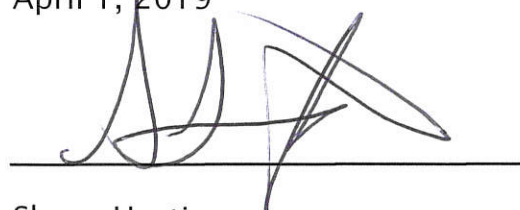
QUALITY will be achieved through delivering work to meet requirements, partner with suppliers and contractors that also work to all applicable standards and requirements including adhering to required schedules of work delivery. We verify our work through inspection processes and perform corrective actions if and when required.

STAKEHOLDER involvement means that we consider the needs and goals of clients, our employees, the environment and other landowners, as well as corporate needs. These are actions we will take to ensure Customer Satisfaction. Customer satisfaction will be monitored through meetings and closing reports.

CONTINUAL IMPROVEMENT is a tenet of HASTINGS UTILITIES CONTRACTING LTD. and aligns with our Core Values.

EMPLOYEES are critical to our success. WE involve them in our decisions, communicate needs and goals of stakeholders. We train and mentor them for success.

Date Issued:
April 1, 2019



Shane Hastings
President & CEO